

We Want To Hear From You!

It's our aim to provide you with excellent treatments and exceptional customer service. We want to continually improve our salon and in order to do this, we value your feedback.

We hope you can take a few minutes to answer this survey.

1. How would you rate the booking process?

☐ Excellent

☐ Good

☐ Needs Improvement

2. How would you rate the appearance and atmosphere of our reception area and waiting room?

☐ Excellent

☐ Good

☐ Needs Improvement

3. How would you rate the appearance, manner and assistance of our staff?

☐ Excellent

☐ Good

☐ Needs Improvement

4. How would you rate the appearance and comfort of our treatment room?

☐ Excellent

☐ Good

☐ Needs Improvement

5. How would you rate your treatment experience?

☐ Excellent

☐ Good

☐ Needs Improvement

6. Who was your therapist and was she able to meet your expectations?

☐ Excellent

☐ Good

☐ Needs Improvement

7. Would you like to book the same therapist?

☐ Yes

☐ No

If answered no, can you provide us with an explanation why?

8. Did your treatment meet your expectations?

☐ Yes

☐ No

9. Did you feel welcomed and comfortable upon arrival?

☐ Yes

☐ No

10. Were you happy with the refreshments we offered?

☐ Yes

☐ No

11. Would you recommend your family or friends to come here?

☐ Yes

☐ No

12. Do you want to see more treatments offered?

☐ Yes

☐ No

If yes, can you give us an example?

13. Do you have anything you'd like to suggest on how we can improve better?

14. Are you interested to book an appointment again soon?

☐ Yes

☐ No

If yes, let us know so we can set a schedule for you.

Thank you for answering! We hope to see you again soon!